

Happy New Year from the EACH Housing team.



Bush Fire Season Approaching

If you are living in a “high-risk” bushfire area, it is important that you have a Bushfire Survival Plan in place. Your plan will need to include **how** you would leave your property in an emergency, **when** you should leave, **what** you should take with you, **where** you should go and where to access the right information. **If you need assistance in developing a Bush Fire Plan, please contact the housing team on 9847-5916 as soon as possible.**

For more information about Bushfire Planning please see the CFA website:

<https://www.cfa.vic.gov.au/home>

Your Bushfire Survival Plan:

https://www.cfa.vic.gov.au/documents/20143/71581/Bushfire_Planning_Template_Normal.pdf/19bd41e1-b227-e467-1107-0a9c0e3c1940?t=1598943344821

Rent Increases

Long Term Community Housing Renters

As you might be aware, EHL has not increased rents during 2020 and rent payments will remain unchanged until 31 March 2021. A review of rental rebates will be undertaken in the coming months. You will receive more information shortly.

Head Leased Property Renters

Rent subsidies will decrease effective 1st April. Therefore, rental payments will increase to the next increment as per your lease agreement. You will receive written notification shortly.

Please don't hesitate to contact us if you would need further information or wish to discuss your rent.

Property Inspections

Given reduced COVID restrictions, EACH Housing staff will be undertaking property condition inspections over the next few months.

This is an opportune time for you to discuss any maintenance issues or improvements that you would like to see in the future. Whilst EACH Housing works to a budget, we will do our best to plan for future maintenance items, so your input to these inspections is appreciated.

EHL staff will provide you with notice of entry and inspection. You will receive this notification electronically where agreed, or by post. EHL staff will wear masks and sanitise hands before entering your property. A condition report and photos of the property will be completed during the inspection.

Wise Minds Wise Choices is a 6-week group program based on Acceptance and Commitment Therapy and the practice of Mindfulness run by EACH.



This group provides an opportunity to develop tools to challenge unhelpful thoughts and difficult emotions, or simply help you to make the most of your day in such a way that promotes a better quality of life.

The Acceptance and Commitment Therapy (ACT) message is to accept what is out of your personal control while committing to do whatever is in your personal control to improve your quality of life.

The practice of Mindfulness enables you to:

- Improve focus and concentration
- Increase self-awareness
- Reduce the impact and influence of stressful thoughts and feelings
- Facilitate better relationships
- Catch self-defeating behaviours, and substitute more effective ones
- Become aware of self-defeating thought processes, and 'let them go'

Location: EACH Courthouse Venue – 1063 Burwood Hwy, Ferntree Gully

Dates for Term1 2021: Thursday 18 Feb – 25 Mar (6 weeks)

Time: 10.30am – 12.30pm

Cost: Gold coin contribution

Contact: For more information or to register, please contact 9757 6200.

Have we got your current contact details?

It's important that we have your most current details including email and telephone numbers. This helps us contact you and let you know about any important changes or information regarding your tenancy. It is also necessary to have current information, so that maintenance contractors can contact you and arrange suitable times to complete any repairs. If you think we may not have your current details, please contact our office as soon as possible.

Be part of our resident newsletter and receive a gift card!

We would love you to contribute to our newsletters, either by writing something, providing artwork, telling us your story or photography. If you would like to submit something, please email housing@each.com.au

Maintenance

Due to the easing of COVID restrictions, non-urgent maintenance will now be undertaken. However, some protocols are still in place. If you report maintenance, the contractor may phone you first to ask you some questions about your health. *Have you, or another occupant living in the property:*

- *Been diagnosed with COVID-19?*
- *Suspect you may have COVID-19?*
- *Currently, or recently experiencing any of the following: fever, cough, sore throat, fatigue, shortness of breath or breathing difficulties?*
- *Have you been in contact with anyone who has returned from overseas in the last two weeks?*
- *Have you been in close contact with anyone confirmed to have COVID-19*

EACH Housing Contractors will take the following precautions when entering your property:

- Contractors must still wear a mask
- Contractors will sanitise hands before entering and leaving your premises and/or put on new gloves before entering
- Contractors will keep appropriate physical distances in line with regulations and will avoid unnecessarily touching surfaces and will clean any surfaces that are touched.
- Contractors will request that you move to another room

It's important that you always treat all contractors with utmost respect as they are attending your property to fix a maintenance problem for you.

If you need to report maintenance, please contact EACH Housing on **9847-5916** or email housing@each.com.au

[For emergency AFTER HOUR maintenance, please phone 9847-5916 and follow the prompts.](#)

