

HOUSING TALKS NEWSLETTER

April 2025

Hello, and welcome to the Autumn edition of Housing Talks.

We hope that you are all safe, happy, and thriving as the seasons turn and Autumn makes a welcome return. It has been a long hot Summer, and Autumn brings relief with cooler days and longer nights. As the shops fill with Easter eggs, we reach for our warm jumpers and football talk fills the air; Autum is a time to enjoy a slower pace and get ready for the cooler months ahead.



Emergency Assistance Program

Are you having difficulties paying your energy bill, struggling to understand your invoice, looking for ways to reduce your energy consumption or considering comparing or switching energy retailer? Why not check out Anglicare Victoria's <u>Energy Assistance Program</u>.

This FREE service that can assist with talking to your energy retailer about help with debt, accessing additional financial support, assist with understanding your energy bills or correcting any errors as well as finding a more affordable energy plan. See this flyer for more details.

Call the Anglicare Victoria's Energy Team on 1800 531 741 (between 9am and 5pm Monday to Friday excluding public holidays) or email energy@anglicarevic.org.au to learn about the services and the support available. Ensure you have a copy of your most recent bill. Language translation services are available.

Your Housing - Let's Work Together

The EACH Housing Team are here to ensure your home is safe and well maintained. To achieve this outcome, we all need to work together and here are some helpful reminders: If you have a maintenance request or require modifications to your home, check out the forms and details on the Repairs and Maintenance section of the EACH Housing website.



For emergency after hours maintenance contact phone number **03 9847 5916** and **press 2** outside of business hours. **DO NOT EMAIL or TEXT urgent repair requests.**

Smoke detector alarm servicing and compliance checks are mandatory. Please ensure you provide access when notified of these property visits.

To ensure EACH Housing can respond to your queries or coordinate the necessary property access, please ensure your current phone, email, and emergency contact details are always up to date.

Please remember EACH Housing cannot assist with matters such as:

- Lost keys or locking yourself out
- Having problems with pests or vermin

- Gardening
- Replacing batteries in remote controls.



I need support - where can I go?

At EACH Housing, our primary role is as a Registered Rental Housing Provider; to manage your tenancy, including collecting rent and addressing property maintenance related to the physical structure of your home. While we are not a support service provider, there are numerous organisations that can assist with social and emotional challenges. Below are some referral pathways that may be helpful for self-referral:

Each Services:

Each provides altogether better care with a network of health and social support services that wraps around you.

The integrated range of health and wellness services include:

- · Child / Youth / Family Services
- Disability / NDIS, support for older adults
- Counselling
- Community mental health services

Visit <u>Each's website</u> to find the right services for you.

Free call: 1300 003 224 | Email: info@each.com.au

Or contact your EACH Housing Co-Ordinator for assistance.





Maroondah City Council - Road Ready (support for learner and novice drivers)

13 May 2025

Do you have a young person in your life that is thinking of learning to drive? Why not join the FREE online information session on 13 May 2025, which will provide you with the tools and strategies to support learner and novice drivers.

The webinar is designed specifically for parents and carers of young learner drivers, with the intention of this session to equip you with the essential knowledge and skills needed to help young people become safe and responsible driver.

The event is hosted by the Maroondah City Council but open to all. Check out the <u>website</u> for the webinar particulars (registration to the event is required).





City of Casey Dads Matter (family campfire night)

29 April 2025

Calling all dads, grandfathers and father figures, bring your family and enjoy a FREE family campfire night. Hosted by the Cranbourne West Community Hub, there will be games, entertainment, drumming, marshmallow toasting and a free sausage sizzle.

Event details and reservations arrangements are available through the website

City of Greater Dandenong The Social Knitwork (Dandenong Library)

If you enjoy knitting and spending time with like-minded people, join the FREE Social Knitwork at Dandenong Library each Wednesday morning. Come along and make new friends while building on skills, sharing patterns, stories and good times.



For further information on location and times refer to the website



City of Knox Ferntree Gully Community Arts Centre

The Ferntree Gully Community Arts Centre has expanded their offering of classes (for adults and kids), with opportunities to learn textile mark making, sewing basics, patchwork for beginners, basic wet felting, memory quilts Kawandi style, handmade natural brushes & mark making, belly dancing and more. Term two classes commence in late April 2025 and runs until July.

Check out the website for details or refer to the full class list for dates, times, locations and costs.

City of Monash Community Connections Cafe

The Community Connections Café, hosted at Mackie Road Neighbourhood House (Mulgrave) hosts this FREE weekly event, which is all about fostering social connections and sparking conversations. Enjoy complimentary tea and coffee and a sweet treat.

Check out the time and address details at the website







Cardinia Shire Council – Homework & Reading Support (Pakenham Library)

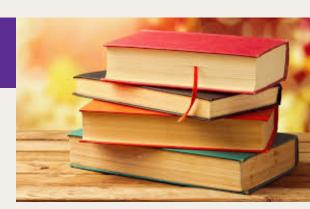
On Wednesday afternoons (during school terms), the Pakenham library hosts a FREE 'drop in' program to help with homework questions, help finding resources for school projects, access to reading support and space to complete learning. Carer must stay for children 12 and under.

Check out the website for more information.

Whitehorse City Council Book Chat

Interested in joining a book club? The Whitehorse City Council hosts a range of book clubs during the day and in the evenings. The Balckburn based groups let you choose a group that has a set reading list or choose your own book and share your thoughts with the group.







Yarra Ranges Shire Council Tech Support (Yarra Junction Library)

The Yarra Junction Library offers FREE weekly access to a Tech Support Officer, to provide 'one-to-one' help with technical issues, such as connecting your smartphone to the library's online collection, understanding social media and email, navigating government online services and learning the basics of how to use and benefit from your mobile devices.

The service is available each Wednesday morning, and you can find the address, times and details on the website